

# UTILITY ASSISTANCE

Are you having trouble paying your utilities, property taxes, etc.? We are here to help! Utility Assistance Plus (UAP) is part of Save the Dream Ohio, a program administered by the Ohio Housing Finance Agency (OHFA) and funded by the U.S. Department of the Treasury's Homeowner Assistance Fund. The Ohio District 5 Area Agency on Aging, Inc. is proud to accept funding through the Utilities Assistance Plus Program for Knox and Ashland Counties.

## AM I ELIGIBLE?

*You may qualify if you can answer yes to the following questions:*

- Are you a homeowner with your primary residence in Ohio?
- Is your household income at or below the area median income (e.g., \$147,600 for a family of 4)?
- Have you experienced financial hardship, loss of income, or an increase in expenses related to the coronavirus pandemic?

## HOW



### HOW CAN UTILITY ASSISTANCE PLUS HELP ME?

Depending on your circumstances, UAP may bring the following utilities current:

- Natural Gas
- Electricity (including from renewable sources)
- Bulk fuel (including propane, fuel oil, coal and wood, for a maximum 10-day supply or up to 25% of a fuel tank)
- Water
- Sewer
- Trash Removal (including separate recycling fees, if required)
- Broadband internet service

IN ADDITION, UAP MAY DO THE FOLLOWING:

- Pay disconnection and reconnection fees
- Make your payments for up to 3 months
- Pay delinquent property taxes or association fees not included in your mortgage payment

### HOW MUCH ASSISTANCE IS AVAILABLE?

Every homeowner's situation is different. So the amount of assistance you may receive will be specific to your needs. The maximum amount of assistance is \$10,000.

### HOW DO I APPLY?

**Knox and Ashland Counties can call the Area Agency on Aging at 419-524-4144.** For all other counties, to find your local Community Action Agency (CAA) visit <https://1/oacaa.org/agency-directory>. Any of these places will help you process your application.

*Note: Some CAAs are not participating in the UAP program.*



## WHAT

### WHAT ELSE DO I NEED TO KNOW?

There are no fees associated with Save the Dream Ohio. Beware of calls and other solicitations from anyone offering to assist you in return for payment. If you have questions, call Save the Dream Ohio at 888-404-4674.