

# Richland County

# Transportation

## Resource Guide



**Connecting our  
community with  
safe & reliable  
transportation  
services.**

**RICHLAND COUNTY**  
**MOBILITY MANAGEMENT**

This program is administered by the Ohio District 5 Area Agency on Aging, Inc.



**AREA AGENCY ON AGING**

Ohio District 5 | Serving North Central Ohio

419-524-4144 | 800-860-5799 | [www.aaa5ohio.org](http://www.aaa5ohio.org)

# MOBILITY MANAGEMENT

## YOUR CONNECTION TO RICHLAND COUNTY TRANSPORTATION SERVICES

### Our Mission

Mobility Management's mission is to provide access to transportation information and resources so that all residents, including older adults, people with disabilities, and individuals with limited incomes, can access a wide range of transportation solutions to ensure mobility in and around Richland County.

### Richland Transportation Advisory Committee (RTAC)

Mobility Management was formed to meet RTAC's goals of coordinating trips between consumers and a human services agency with local contracted transportation providers. RTAC monitors transportation services available within the county for older adults and persons with disabilities. The committee provides input regarding the availability and effectiveness of these services within the community and the need for additional services for this target population.

**SCAN ME**



### Visit Our Website

[aaa5ohio.org/services/transportation/mobility-management/](http://aaa5ohio.org/services/transportation/mobility-management/)

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Office Location:  
2131 Park Avenue West,  
Ontario, OH 44906

Contact for Hearing Impaired  
Ohio Relay Service: 711 or  
TTY: (800) 750.0750

Service Hours:  
Monday to Friday 8:00 AM  
to 4:00 PM

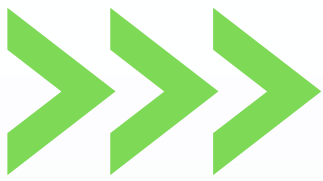


## Transportation Options

### AAA5 Approved Transportation Providers

<b>All American Transportation</b>	419-589-7433	Ambulette and sedan services are available to Richland County and surrounding counties. Wheelchair transport capability.	Mon-Sat 8AM to 5PM
<b>Apple Lane Ambulette Service</b>	419-522-9904	Ambulette, sedan, and minivan services are available to Richland County and surrounding counties. Wheelchair transport capability.	7 days/week (Sat. & Sun. medical trips only)
<b>Elite Medical Transportation</b>	419-566-9611	Ambulette, sedan, and minivan services are available to Richland County and surrounding counties. Wheelchair transport capability.	7 days/week 5AM to 6PM
<b>Mom's Buggy Rides</b>	419-961-6090	Sedan provider in Richland County and surrounding counties.	Mon-Sat 4:30AM to 12AM
<b>RCT Buses (Richland County Transit)</b>	419-522-4504	Buses cover nearly all of the City of Mansfield, Ontario and portions of Madison Township. All routes are wheelchair accessible. Bicycle racks are available. Routes and schedules are available online.	Mon-Fri 6AM to 6:30PM
<b>RCT Dial-A-Ride</b>	419-522-4504	Offers door-to-door, curb-to-curb transportation within the RCT service area for persons with disabilities who are unable to use the regular fixed routes. Wheelchair transport capability.	Must have the RCT Dial-A-Ride application form signed by a doctor in order to ride.

*If you are interested in becoming a provider through the Area Agency on Aging, Inc. please call 419-524-4144 to speak with a Compliance and IT Coordinator.  
Additional transportation options are not endorsed by the Ohio District 5 Area Agency on Aging, Inc.*



## Other Transportation Options

These companies are not endorsed by AAA5, but act as additional resources that are available in the community.

<b>Chihuahua Choo Choo</b>	419-564-3818	Sedan provider in Richland County and surrounding counties.	24/7
<b>MBIE (Mary McLeod-Bethune Intervention &amp; Enrichment Center)</b>	419-526-2200	Ambulette, sedan, minivan, and 10 & 14 passenger bus services to Richland and surrounding counties. Wheelchair transport capability.	Mon-Sat: 4:30AM to 8AM Sun: 8AM-8PM
<b>O.C.C</b>	567-560-5228	Provides local and long-distance sedan services in Richland and Ashland Counties, as well as airport transportation.	24/7
<b>419 RideShare</b>	419-631-5704 or 419-631-5754	Sedan, SUV provider in Richland and the surrounding counties. (65-mile radius from Richland County)	24/7
<b>Shelby Taxi Service City of Shelby, OH</b>	419-295-5144	Sedan transportation within the City of Shelby. Must be a resident of Shelby	Tue-Fri 8AM-4PM
<b>Fenix Medical Transport</b>	740-474-4180	Ambulance, 14-passenger bus service to Richland County and the surrounding area. Wheelchair transport capability.	24/7
<b>GoBus</b>	888-954-6287	Bus transportation throughout Ohio.	7 days/week
<b>TNT Taxi</b>	419-565-2602	Sedan and minivan services are available to Richland and the surrounding counties.	6AM-11PM



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<b>D&amp;D Rides</b>	419-295-2562	Offers medical transportation in Richland County and surrounding counties. Wheelchair transport capability.	7 days/week
<b>Those Guyz Transportation</b>	567-303-8625	Sedan, SUV provider in Richland County and the surrounding counties.	7 days/week 7AM to 11PM
<b>Lynx EMS</b>	859-760-8134	Ambulatory and Non-Ambulatory service to Richland County and surrounding counties. Wheelchair transport capability (8am-4pm).	24/7
<b>Greyhound Bus Lines</b>	800-231-2222	Bus transportation throughout the US	24/7
<b>RCT Buses (Richland County Transit)</b>	419-522-4504	Buses cover nearly all of the City of Mansfield, Ontario and portions of Madison Township. All routes are wheelchair accessible. Bicycle racks are available. Routes and schedules are available online.	Mon-Fri 6AM to 6:30PM
<b>RCT Dial-A-Ride</b>	419-522-4504	Offers door-to-door, curb-to-curb transportation within the RCT service area for persons with disabilities who are unable to use the regular fixed routes. Wheelchair transport capability.	Must have the RCT Dial-A-Ride application form signed by a doctor in order to ride.



# Community Agencies

Services Limited to Eligible Clients



Ohio District 5 Area Agency on Aging, Inc. (AAA5)	419-524-4144 <a href="http://www.aaa5ohio.org">www.aaa5ohio.org</a>	The AAA5 utilizes a network of providers to offer Medicaid & Non-Medicaid individuals with transportation based upon program eligibility. This includes programs such as: PASSPORT, CareSource, & Connect 'n' Go.
Opportunities for Ohioans with Disabilities (OOD)	419-747-3000	Provides short term transportation to work & training for individuals with disabilities.
Richland County Job and Family Services	419-774-5400	Provides Richland County Transit bus tickets to qualifying persons on a case-by-case basis, for social service & medical appointments only. Medicaid recipients receive transportation benefits to their managed care provider & Medicaid-covered appointments. Assistance may be in the form of an ambulette, taxi transportation, or a gas card.
Richland Newhope Industries (RNI, Inc.)	419-774-4400	Provides transportation to eligible people based on individual needs to & from RNI locations and community employment sites.
Richland County Veteran Service Commission	419-774-5822	Provides free of cost transportation to medical facilities. Consumers must call the office to determine eligibility and schedule rides. They must have a file & copy of the DD214.
Goodwill of Akron	800-989-8428	Supports individuals with transportation needs in Summit, Portage, Medina, Ashland, & Richland counties. Richland County residents who need transportation assistance can complete an application for a Richland County transit bus pass on Goodwill of Akron's website.





## Community Agencies

Services Limited to Eligible Clients



Catholic Charities	419-295-2562	Supports short-term transportation needs in Richland County and surrounding area.
North End Community Improvement Collaborative (NECIC)	419-522-1611	Provides short-term transportation for eligible staffing candidates in the North End. Services include rides to work (limited to 1-2 consecutive trips), bus tickets, and taxi services on an as-needed basis. Transportation to the polls is also available on Election Day.
First Call 2-1-1	2-1-1 or 419-522-4636	Helps direct to resources for in and out-of-county needs.
Salvation Army	419-525-2912	Supports short-term transportation needs in Richland County.

