

Non-Discrimination Statement ADA and Title VI complaint contacts

Mobility Management operates in compliance with the Americans with Disabilities Act (ADA) and Title VI. Title VI of the Civil Rights Act of 1964 prohibits discrimination on the basis of race, color, or national origin in programs and activities receiving federal financial assistance. The Americans with Disabilities Act (ADA) prohibits discrimination against people with disabilities.

If you feel you have been discriminated against, you can file a complaint with Area Agency on Aging's VP of Operations, Angela Persky, by calling 419-525-6748 or emailing apersky@aaa5ohio.org.

For ADA complaints, you may visit www.ada.gov/file-a-complaint or call 800-514-0301, 1-833-610-1264 (TTY).

For Title VI complaints or additional information, you may file directly with the FTA with the Office of Civil Rights, Attention: Title VI Program Coordinator, East Building, 5th Floor-TCR, 1200 New Jersey Ave., SE, Washington DC 20590.

Resources

This brochure can be printed from the Agency website at www.aaa5ohio.org/services/mobility-management. Other alternative formats of the brochure can be provided upon request.

The Richland County Coordinated Public Transit Human Services Transportation Plan and other resources are on the website.

Latest Revision: 4/2024

Contact

Mobility Management

567.247.6483

mobilitymanagement@aaa5ohio.org

Service Hours:

Monday to Friday 8:00 AM – 4:00 PM

Office Location:

2131 Park Avenue West,
Ontario, OH 44906

Contact for Hearing Impaired:

Ohio Relay Service: 711 or

TTY: (800) 750.0750



VISIT US:



www.aaa5ohio.org/services/mobility-management/

The Richland County Mobility Management Program is funded by the Ohio Department of Transportation's Specialized Transportation Program (Section 5310).



Richland County Mobility Management



What is Mobility Management?



Your local hub that **connects** you to Richland County transportation services.



Our Mission

Mobility Management's mission is to provide access to transportation information and resources so that all residents, including older adults, people with disabilities, and individuals with limited incomes, can access a wide range of transportation solutions to ensure mobility in and around Richland County.



About Us

The Richland County Mobility Management Program is funded by the Ohio Department of Transportation's Specialized Transportation Program (Section 5310). The Mobility Manager is housed at the Ohio District 5 Area Agency on Aging, Inc.

Richland Transportation Advisory Coalition (RTAC)

Mobility Management was formed to meet RTAC's goals of coordinating trips between consumers and a human services agency with local contracted transportation providers. **RTAC** monitors transportation services available within the county for older adults and persons with disabilities. The committee provides input regarding the availability and effectiveness of these services within the community and the need for additional services for this target population.

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