

Non-Discrimination Statement ADA and Title VI complaint contacts

Mobility Management operates in compliance with the Americans with Disabilities Act (ADA) and Title VI. Title VI of the Civil Rights Act of 1964 prohibits discrimination on the basis of race, color, or national origin in programs and activities receiving federal financial assistance. The Americans with Disabilities Act (ADA) prohibits discrimination against people with disabilities.

If you feel you have been discriminated against, you can file a complaint with Area Agency on Aging's VP of Operations, Angela Persky, by calling 419-525-6748 or emailing apersky@aaa5ohio.org.

For ADA complaints, you may visit www.ada.gov/file-a-complaint or call 800-514-0301, 1-833-610-1264 (TTY).

For Title VI complaints or additional information, you may file directly with the FTA with the Office of Civil Rights, Attention: Title VI Program Coordinator, East Building, 5th Floor-TCR, 1200 New Jersey Ave., SE, Washington DC 20590.

Resources

This brochure can be printed from the Agency website at www.aaa5ohio.org/services/mobility-management. Other alternative formats of the brochure can be provided upon request.

The Richland County Coordinated Public Transit Human Services Transportation Plan and other resources are on the website.

Latest Revision: 8/2024

Contact

Mobility Management

567.247.6483

mobilitymanagement@aaa5ohio.org

Service Hours:

Monday to Friday 8:00 AM - 4:00 PM

Office Location:

The Ohio District 5
Area Agency on Aging
2131 Park Avenue West,
Ontario, OH 44906

Contact for Hearing Impaired:

Ohio Relay Service: 711 or
TTY: (800) 750.0750



VISIT US:



www.aaa5ohio.org/services/mobility-management/

The Richland County Mobility Management Program is funded by the Ohio Department of Transportation's Specialized Transportation Program (Section 5310).



RICHLAND COUNTY Mobility Management

Your **connection** to Richland County
transportation solutions.



What is Mobility Management?



Mobility management is a strategic approach aimed at improving transportation services for individuals facing access challenges, such as the elderly, disabled, low-income populations, and those in rural areas. The goal is to coordinate and enhance transportation options by increasing awareness and understanding of transportation needs, promoting effective coordination of services, and fostering sustainable, healthy communities through the integration of transportation into planning programs.

Innovation

Collaboration

Accessibility

Sustainability



What can it offer?

- Coordinated transportation services
- Travel trainings such as CarFit
- Guidance on program eligibility
- Speaking engagements for community groups
- The **Richland Transportation Advisory Committee (RTAC)** is a collaboration amongst providers, planners, and stakeholders to develop and identify gaps and comprehensive plans for solutions to address the transportation needs.
- Bridge between consumers and service providers

What is the impact?

- Mobility Management may lead to better health outcomes, lower workplace absenteeism costs, and savings for medical providers by reducing missed appointments.
- Enhances sustainable and healthy communities by incorporating transportation into planning and programming efforts.

About Us

The Richland County Mobility Management Program is funded by the Ohio Department of Transportation's Specialized Transportation Program (Section 5310) and is administered by the Ohio District 5 Area Agency on Aging, Inc.

Mobility Management's mission is to provide access to transportation information and resources so that all residents, including older adults, people with disabilities, and individuals with limited incomes, can access a wide range of transportation solutions to ensure mobility in and around Richland County by:

- Enhance mobility access for Ohioans by raising awareness and understanding of transportation needs.
- Coordinating transportation options to effectively meet community demands by facilitating connections between transportation and services including medical services, education, and employment

Contact

Mobility Management

567.247.6483

mobilitymanagement@aaa5ohio.org

