

Homegrown Benefits Guide

Part I: 4 Options to Redeem Benefits

Part II: Mobile Option Registration

Part III: Downloading and Setting Up the Mobile App

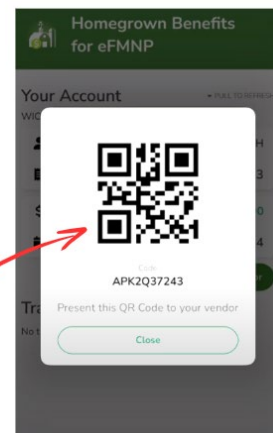
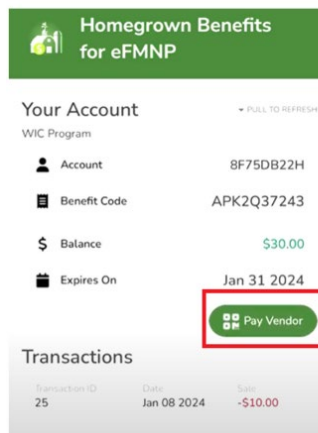
Part IV: Conducting a transaction through the Mobile App

Part V: Checking Remaining Balance

Part I: 4 Options to Redeem Benefits

Step 1: State agency will issue benefits to participants after approval of the online application on Ohio Department of Aging’s website ([link](#)). Approval can take 1-2 weeks. Participants can access benefit funds in four different ways.


- 1) Participants can access benefits via the “Homegrown Benefits for eFMNP” mobile app. If you are using the mobile app to access your benefits (recommended), please see Part II (Registration) and Part III (Downloading and Setting Up the Mobile App) of this guide below.



- 2) A Benefit Issuer/Local Agency may provide a printed QR code to redeem benefits. A Benefit Issuer/Local Agency can log into their account, click on Recipient, at the far right click the 'View' icon, and under Benefit Details will be:

Benefits Issue Benefit

Search

AMOUNT	BALANCE	START DATE	EXPIRATION DATE	BENEFIT CODE	DEACTIVATED?	
\$50.00	\$50.00	6/12/2024	11/30/2024	██████████	No	




Bring the printed QR code to use at the markets

- 3) A Benefit Issuer/Local Agency may provide participant with a QR code via email. Participant can print off, save this email, or take a screenshot of the QR code to be used to redeem benefit. A Benefit Issuer/Local Agency can log into their account, click on Recipient, at the far right click the 'View' icon, and under Benefit Details will be:

Benefits Issue Benefit

Search

AMOUNT	BALANCE	START DATE	EXPIRATION DATE	BENEFIT CODE	DEACTIVATED?	
\$50.00	\$50.00	6/12/2024	11/30/2024	██████████	No	

Recipient Benefits for Ohio Senior FMNP

support@homegrownbenefits.com
To

Retention Policy 18 Month Entire Mailbox (1 year, 6 months) Expires 10/2/2025

QR Code 671 bytes

Homegrown Benefits - for eFMNP

Recipient Benefits

Ohio 2024 Senior Farmers Market Program

Emma Barton


Benefit Period	Benefit Amount	Benefit Unit
03/28/2024 - 10/31/2024	\$50	

TX68QG82AAI73

Please see the attachment for your QR code.

For help, please contact 24 STATE SFMNP at:
+12252679717
support@homegrownbenefits.com

Open the attached QR code
Take a screenshot or picture of the QR code to use and at the markets



EXAMPLE

4) If a participant opted for a physical PVC benefit card, cards will be mailed to the mailing address on the application at a later date.

Front

Back



Department of Aging
Senior Farmers Market Nutrition Program

OHIO

QR Code

ID # 00000000

SIGNATURE

For additional information visit us at:
Aging.Ohio.gov/SFMNP

*Card is reusable but must be renewed every year.

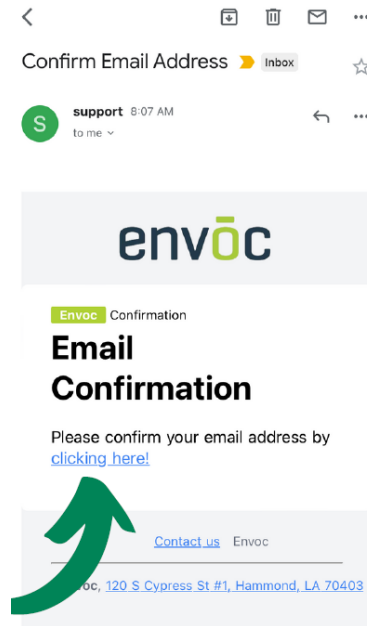
DRAFT

Step 2: Participants can redeem benefits at Authorized Farmers/Markets with mobile app, printed QR code, image of digital QR code, or physical card. Benefits are embedded within the QR code, so the participant must have their QR code in some form in order to transact and redeem funds.

Step 3: To make a transaction, participant will show QR code to Authorized Farmers/Markets. The Authorized Farmers/Markets will log in to the Homegrown Benefits app, scan the QR code and enter the amount for purchase. Before the Authorized Farmers/Markets confirms the transaction, the participant can confirm the purchase amount. The purchase amount must be in whole dollars, not to exceed \$50/participant/year.

Part II: Mobile Option Registration

1. Open the email from support@homegrownbenefits.com and click the link to confirm your email address.



2. This confirmation will allow the user to reset the password. Enter a desired password. Confirm password. Then click, "reset password."

Reset Your Password

Please provide the password to use for your account

Email Address

Password

Password must have at least 8 characters, a lowercase character, an uppercase character, a digit, and a special character.

Confirm Password

 A large green arrow points from the "Reset Password" button back towards the "clicking here!" link in the email confirmation screenshot above.

From here, users do NOT log in to the portal.

Participants and Authorized Farmers/Markets ONLY use the mobile app, so please proceed directly to part III.

Part III: Downloading and Setting Up the Mobile App

1. Download the HomeGrown Benefits mobile app. Search the Apple or Google Store for: **Homegrown Benefits – the eFMNP Solution** and download the app.



2. Once the application has successfully been downloaded, click on “Secure Sign In” and enter your username and password.



Homegrown Benefits
for eFMNP

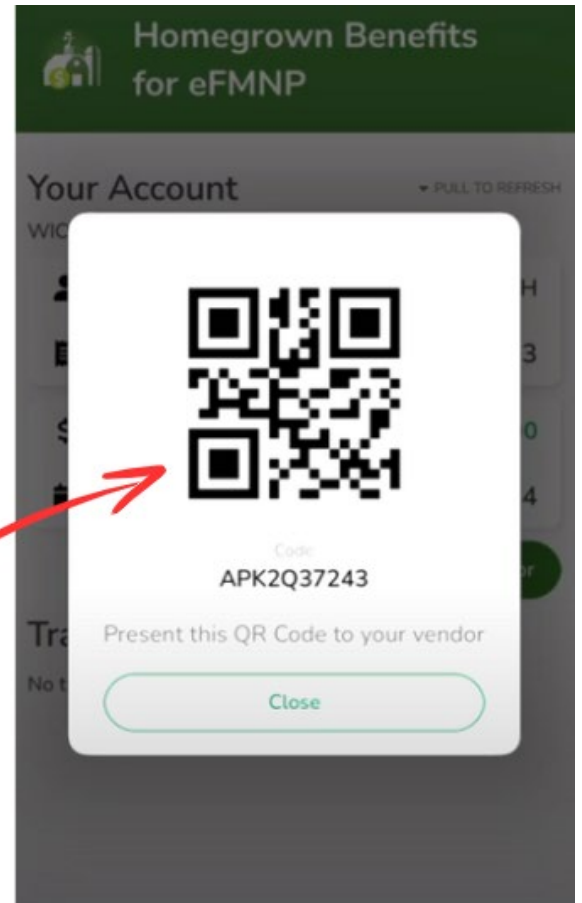
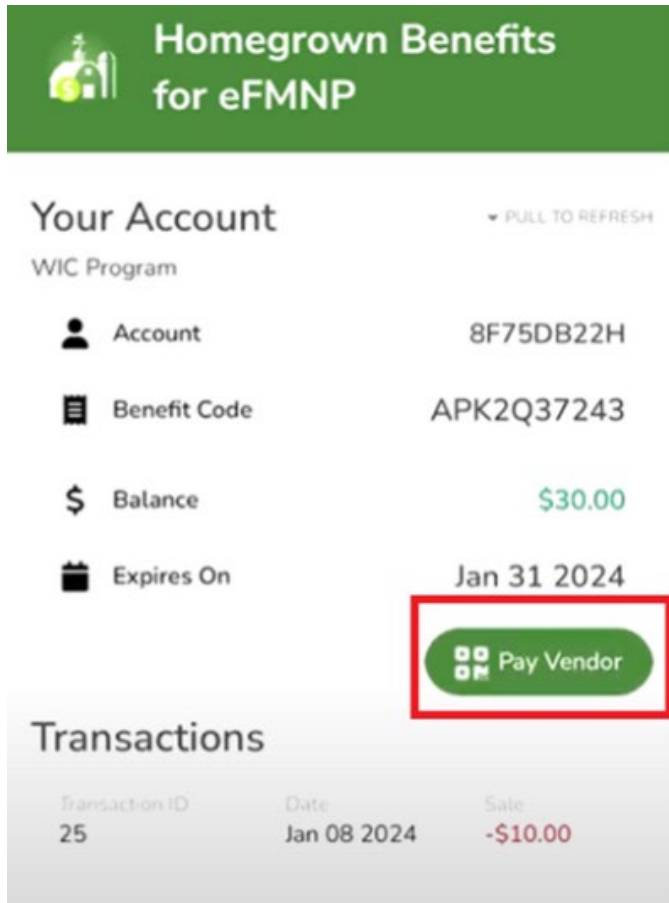


Once logged in, the benefit recipient will stop there. They will be directed to their dashboard where they can view their available balances, view their transaction history, and pay an Authorized Farmers/Markets.

Part IV: Conducting a transaction through the Mobile App

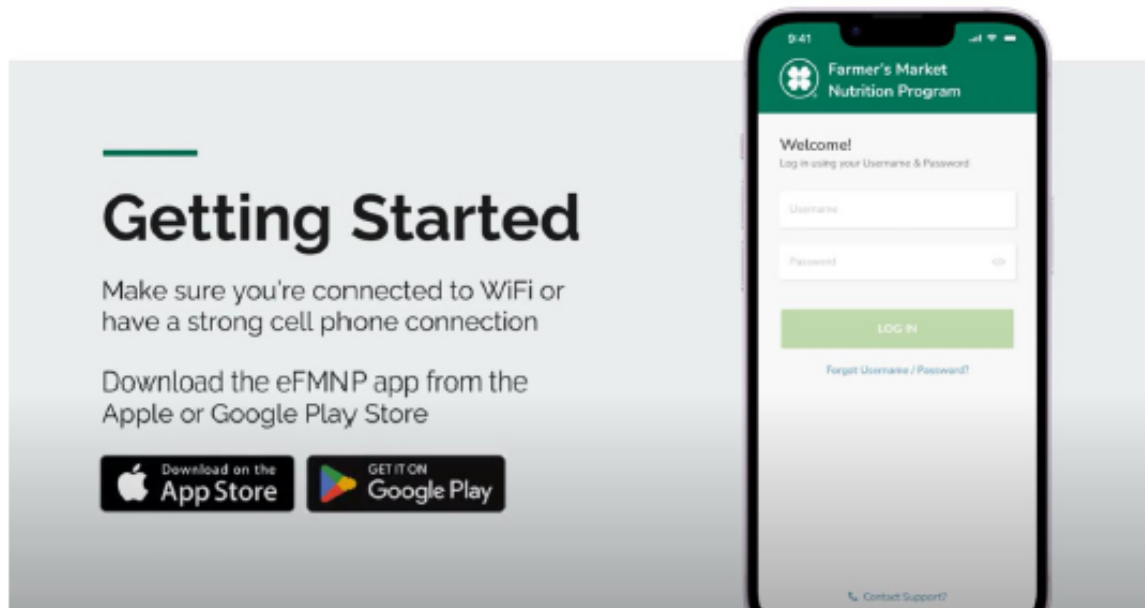
For Participants:

Participants will log in to the mobile app, click “Pay Vendor” and allow the Authorized Farmers/Markets to scan the QR code. The vendor will then complete the steps on the following page through their mobile app. Before completing the transaction, participant can confirm the transaction amount.

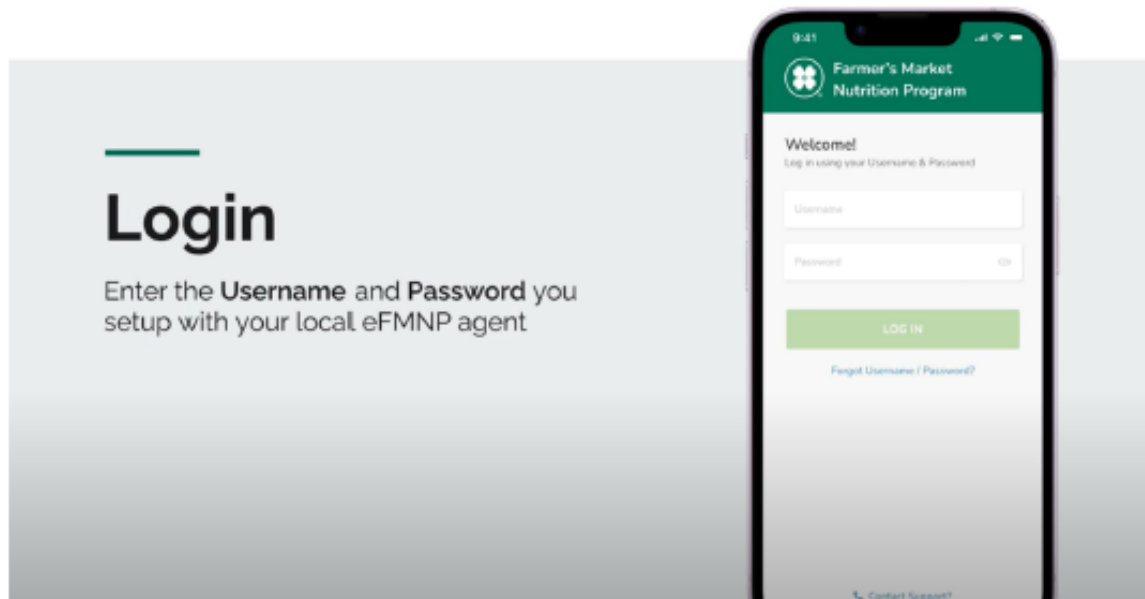


For Authorized Farmers/Markets:

1. Download and open the Farmer's Market Nutrition Program mobile app.



2. Log in to the Farmer's Market Nutrition Program mobile app. Your username should be your full email address and you will use the password you set in Part I. If you are having issues logging in, please confirm your username with your state agency staff or try resetting your password.



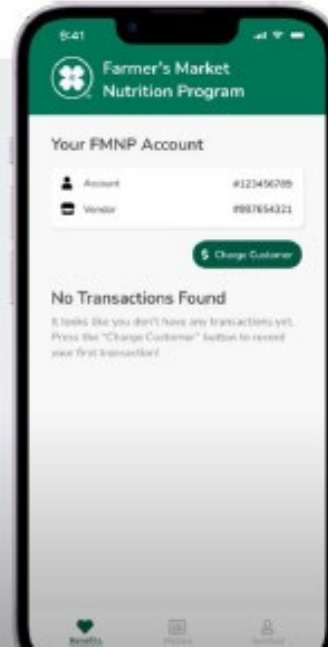
3. Start your Transaction by clicking "Charge Customer."

Home

After logging in you'll be brought to the **Home** tab

Here you can see details about your account, charge customers, and view recent transactions

Let's add our first transaction by pressing **Charge Customer**



4. Scan the customer's QR code.

Scan QR Code

Ask the customer to present their **Benefits QR Code**

Center the QR code inside the box in order to scan

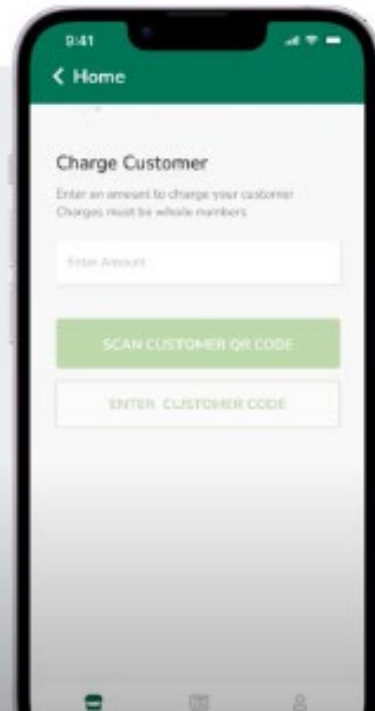


5. Enter the Transaction Amount.

Enter Amount

Before beginning, let the customer know the total **Amount** of the transaction

Amounts can only be entered as whole numbers

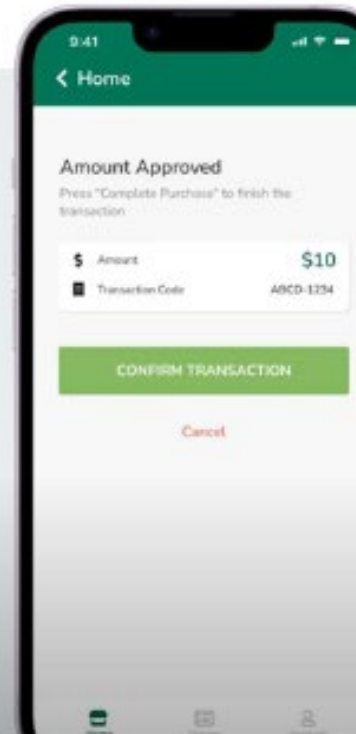


6. Confirm the Transaction.

Confirm

After the QR Code has been successfully scanned the customer's Benefit Code is verified against the server

Once the verification is complete, press Confirm Transaction to complete the charge



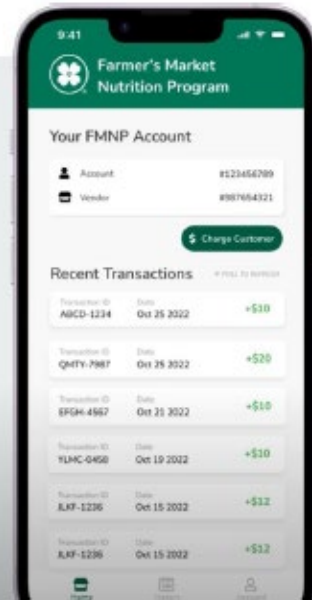
7. Return to Home to view your transactions.

Home

After completing the purchase we can return **Home** and see our new transaction

Your recent transactions will continue to populate as you complete more transactions

Deposits to your bank account will be processed the following business day



Part V: Checking Remaining Balance

It is the participant's responsibility to keep track of remaining funds on the card or QR code. The mobile app will not allow an Authorized Farmer/Market to confirm a transaction if the participant has insufficient funds remaining. It is recommended that participants note remaining balance after each transaction on a printed paper, note, etc. for personal tracking purposes.

If a participant has mobile benefit access by using an email, participant can view remaining balance on the homepage after log in.

If a participant chose to only receive a physical benefit card and does not have access to the Homegrown Benefits for eFMNP mobile app, a Benefit Issuer/Local Agency can check participant's remaining balance.

A Benefit Issuer/Local Agency can log into their account, click on Recipient, at the far right click the 'View' icon, and under Benefit Details will be:

Benefits [Issue Benefit](#)

Search

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