



Campus Dining Program

PARTICIPANT TRAINING

Where We Started

Only Area Agency on Aging (AAA) in Ohio to offer this type of non-traditional congregate meal opportunity. Partnership established with The Ohio State University and NC State College.

Intergenerational

More food choices than a traditional congregate meal site.

WHERE WE HAVE BEEN

2017

- ▶ Program begins at The Ohio State University Mansfield Campus
- ▶ 119 participants
- ▶ 432 meals served



2018

- ▶ Program growth tripled and momentum was gaining as we went into the Fall Semester
- ▶ 366 participants
- ▶ 2,525 meals served

A scenic landscape featuring a paved road with double yellow lines on the left and a gravel path on the right, leading through rolling hills. The sky is filled with dramatic, blue-tinted clouds. The overall tone is serene and forward-looking.

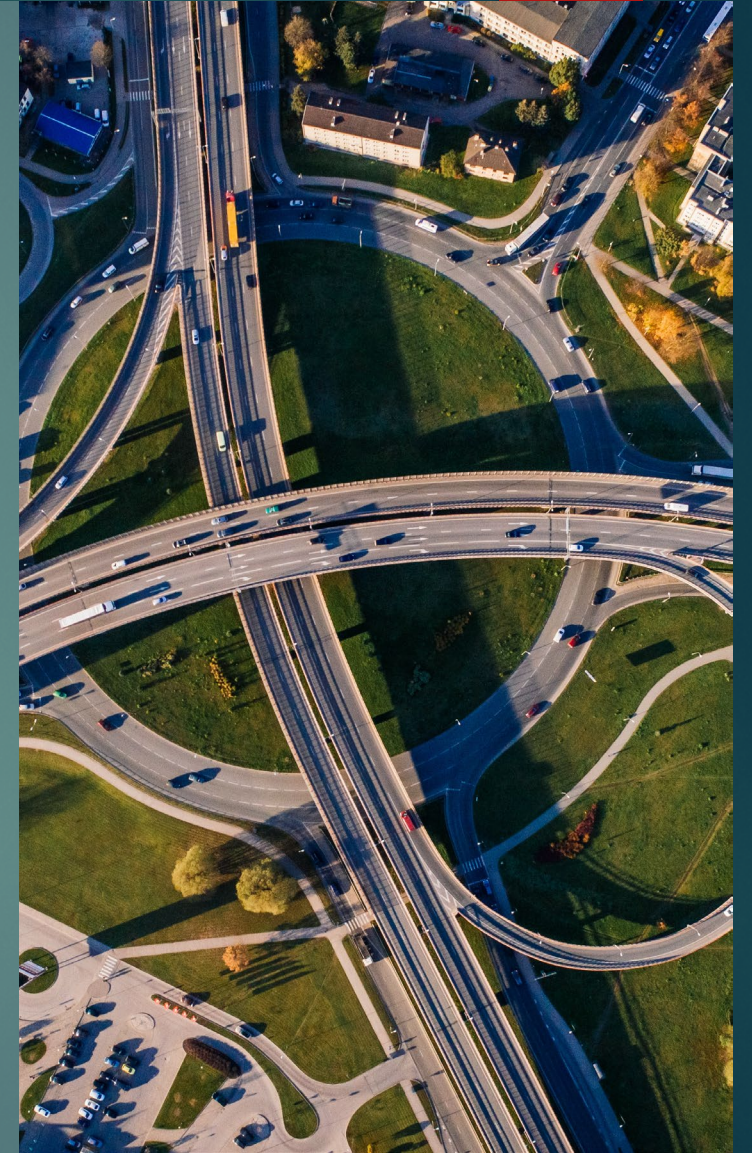
Where We Are Now

2022-- 307 participants with 4,253 meals served

To date in 2023, we have served 1,901 meals to 378 individuals in the first Semester.

Where We Are Going

- Introduction of Senior Dine
 - AAA5's new platform being utilized starting in Fall Semester 2023.
 - Has been successfully used by other AAAs to operate their meal programs.
- Greater need for AAA5 to build efficiencies and sustainability into the future of the growing Campus Dining Program.
 - Transition away from paper enrollment packet sent each semester to agency website, and other modes of communication, where participants can obtain pertinent and timely information.
 - Transition away from paper vouchers to a plastic card with QR code.



How To Get Program Information

Participants will no longer receive paper packets in the mail.

“How will I get my timely and updated information?”

The Area Agency on Aging (AAA5) website.

An “opt in” text message system that will send out timely updates or reminders that new information is available on the website (i.e., updated information for the new semester).

The designated Campus Dining Program phone line.

AAA5 staff will demonstrate how to access these options above and provide you with information to take home with you today.

Accessing Important Program Information





**STAY
INFORMED**

- You can sign up for the new Campus Dining Program SLICKTEXT message system if you choose to “opt in”.

Let’s try it together today!

- Text the word MEAL to number 833-303-2425 to subscribe.
 - A great way to receive timely program updates/reminders via text message!

*Please do not text back as AAA5 does not check messages and only uses SLICKTEXT to communicate updates.



The New Campus Dining Card

- Today you received your own personal campus dining card that contains a QR Code. This card will be used starting now and into the future, replacing all paper vouchers.
- This card has already been assigned to you and **cannot** be used by anyone else.
- Transitioning to this card will streamline many aspects of the campus dining program for AAA5.

HOW THE NEW CARD WORKS



Key Information:

- ▶ Your card allows you to participate in the Campus Dining Program starting Fall Semester 2023 and moving forward.
- ▶ Simply present your card to the cashier on campus, along with your photo ID.
- ▶ The cashier will scan your card using a device that connects your use to the Senior Dine platform.

Important Card Information

- ▶ Sign the back of your card
- ▶ You **must** have your card with you or have your personal QR Code bookmarked on your phone in order to scan and obtain a meal.
- ▶ Prior to the start of each semester, your total number of allowable meals will be automatically loaded onto your card by AAA5 staff.
- ▶ Any unused meals will expire (be removed from your card balance) on the final day of participation that semester.
- ▶ New meal numbers will be assigned to your card prior to the start of the next semester.
- ▶ You are permitted to use your card once per day to obtain a meal.



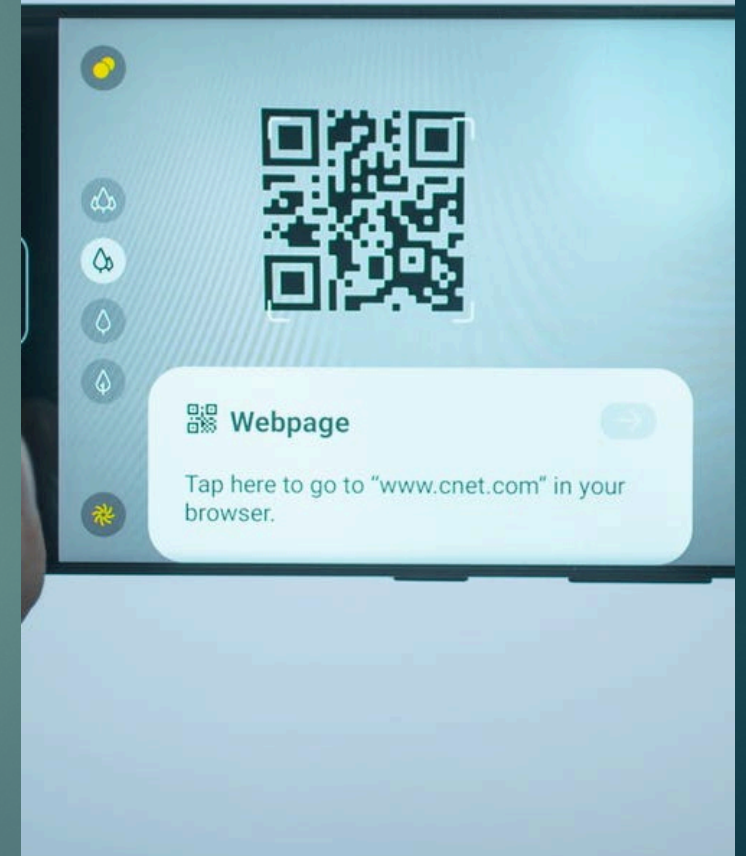
Important Card Information

- ▶ Each time you obtain a meal, it will be deducted from your card's total meal balance. Your balance will then show as a negative number .
- ▶ The campus cashier can provide you with your card balance when scanning occurs, or directions will follow on how you can check your own card balance at any time.
- ▶ Keep your card in a safe place after the semester ends. The same card will be used each semester and will be loaded with the approved number of meals electronically by AAA5.
- ▶ If you should lose your card, contact the AAA5 immediately.



CHECKING YOUR CARD BALANCE

- Instructions and Demonstration:
 - Open your camera on your smartphone
 - Hold your camera over the QR Code on your card.
 - Click on the link that will appear on the screen.
 - Your last name, last transaction, restaurant name and your meal balance will appear.
 - At this point you could bookmark your card on your phone allowing you to just click an icon to check your balance.
 - Bookmarking Instructions will follow/ or assistance will be provided if you need support to bookmark your card.



Viewing Your Card Balance

Use this
QR
Code



SeniorDine
6010 9600 1067 9553



Last Name	Last Transaction	Restarant	Meal Balance
Smith	Mar 24 2023 9:05AM	Windham Grill	1

Get my current balance

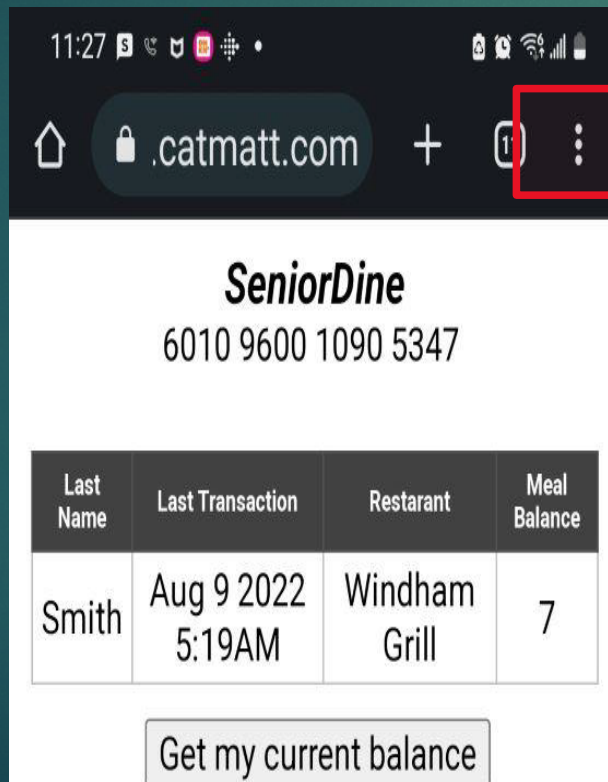
If you bookmark this link on your phone, you can use the QR Code that appears at the top at the Campus Dining Program in lieu of your card.

ANDROID

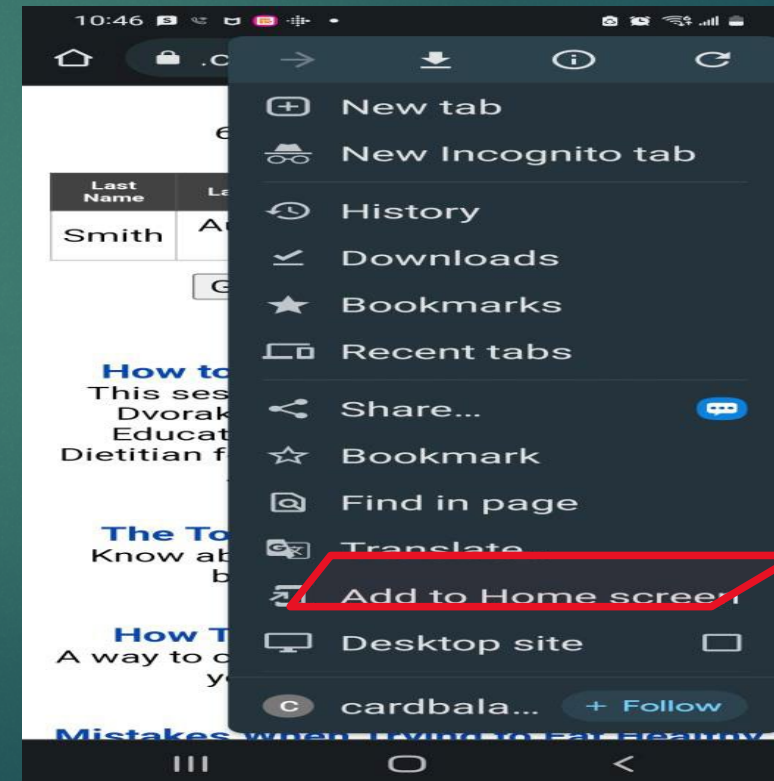
Bookmark INSTRUCTIONS

ANDROID PHONE

Select the 3 dots at top right.



Scroll down to Add to Home Screen and click



Select the download button at the bottom center of your screen. Scroll down and select “add to home screen”. This will bookmark your personal Senior Dine app to your home screen.



BOOKMARK INSTRUCTIONS IPHONE



Questions & Next Steps

- ▶ Questions?
- ▶ Items you will receive and take home with you today
 - ▶ Dining Card
 - ▶ Flyer....
 - ▶ Magnet
 - ▶ If you have further questions at any time, you can call the Campus Dining Line at 419-525-6741