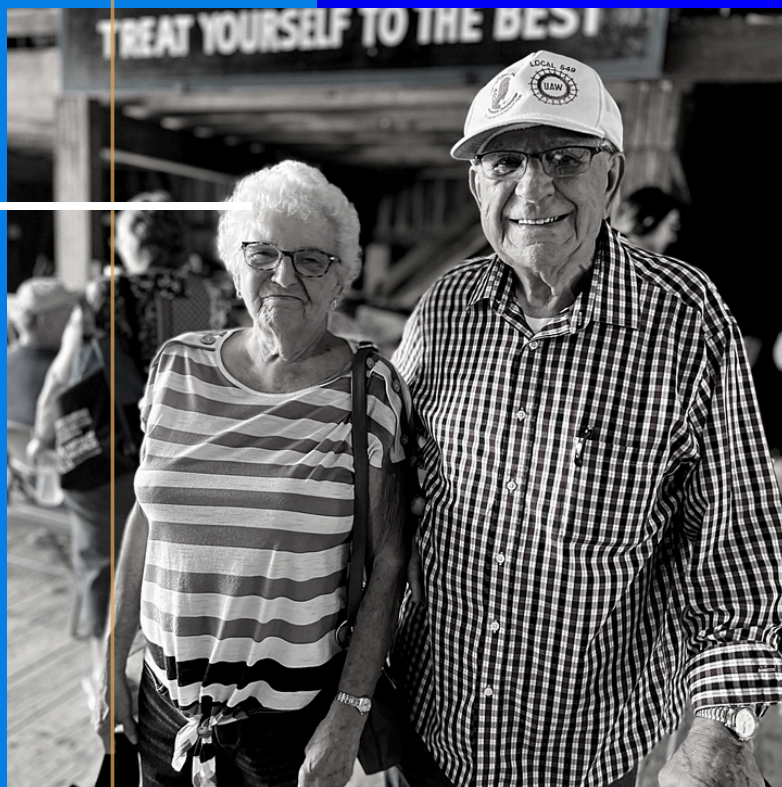


2021

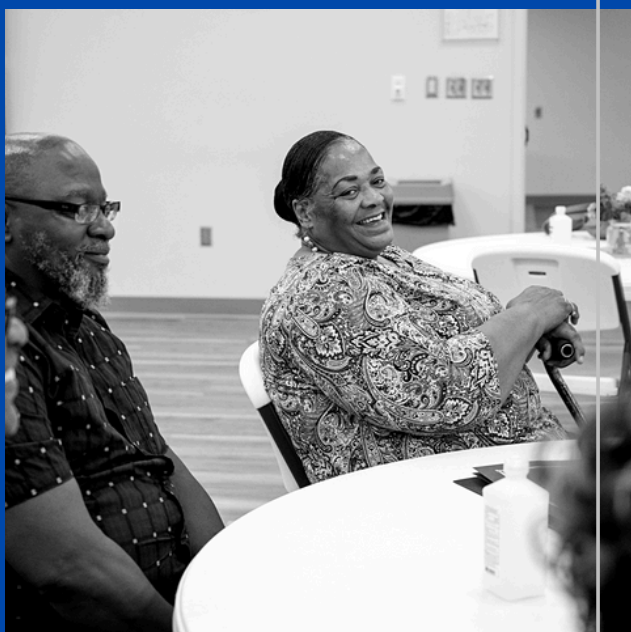
The Ohio District 5
Area Agency on Aging, Inc.

ANNUAL REPORT



AREA AGENCY ON AGING
Ohio District 5 | Serving North Central Ohio

2021 ANNUAL REPORT



A MESSAGE FROM OUR CEO



DUANA PATTON, MBA
Chief Executive Officer

As our communities recovered from the second year of the pandemic, we found opportunities to respond proactively and address the challenges many of the individuals we serve have faced. The pandemic did not trigger the need to adapt but acted as a catalyst for it, so we accelerated our response to help those in need.

Our 2021 Vision was: Deliver Excellent Customer Service and Expand our Leadership Presence. We focused on innovative business models that will create a sustainable future for our communities, excellence in customer service, and solution-driven actions to address challenges in the aging network. We built on the momentum to establish and expand the systems and programs that could support and enhance our customers' experience.

We will continue to expand our work and the services we provide by renovating our Warehouse as we increase the frequency of congregate meals and programming for seniors. Our innovation has transformed home healthcare accessibility in Richland County through the help of our Senior Services Levy. The Community Care Specialist program addresses workforce shortages within the home health industry and provides mentorship to STNAs.

We have enhanced how our customers can access us by adding functionality to our website, which empowers individuals to connect with us. We have improved our online presence to help communicate quality information to our consumers.

We cannot ignore the residual effects of the pandemic. The impacts on the well-being of older adults and individuals with disabilities transpired from social isolation, elder abuse, and mental health challenges. We have worked hard this year to transform ideas into action that have made a real difference in our community and the lives of the people we serve.

Throughout the hardships and highlights of 2021, we have continued to be a leader as a support system and connector to help the people we serve age with dignity, age with health, age with independence, and AGE WITH US.

-Duana

THE STORY OF US



Once a popular local supermarket, the Hawkins building was donated to the Area Agency on Aging Foundation in 2011 by Mr. Earl "Otis" Hawkins. The Foundation owns and manages what is now Hawkins Corner and supports the missions of the nonprofit agencies that operate within. The Foundation allows these agencies to share resources and help consumers address their needs more efficiently. Hawkins Corner is an ever-evolving community resource where consumers can connect with the services they need to remain safe and healthy in their homes. Hawkins Corner and the Foundation are the results of tremendous community support. As the benefits of this project begin to be realized, additional opportunities to help the community continue to arise. The Foundation continues to depend on community support to implement new ideas and find innovative ways to reach and serve those in need.

The combination of the growth of the aging population with the increased need for our services has given us the opportunity to expand Hawkins Corner. The Warehouse of Hawkins Corner will be renovated to accommodate additional programs such as congregate meals, classes, and events. It is slated to be completed by the end of 2022.



DUANA PATTON
Chief Executive Officer

EXECUTIVE LEADERSHIP TEAM



DIANE RAMEY
Chief Clinical Officer



NICOLE WILLIAMS
VP of Outreach & Development



TRAE TURNER
VP of Community Living



TERESA CLAYTON
VP of Administrative Services



SUSIE DANULOFF
VP of Governance & Marketing



LORI ROWLAND
VP of Finance



JIM HAIRSTON*

**Mr. Hairston retired in August of 2022. Throughout 2021, he continued to train his successor, Lori Rowland, VP of Finance.*

2021 CORPORATE BOARD



KELLIE HARTSEL
President,
Seneca County



DUANA PATTON
Chief Executive Officer



JEFF POLZIN
Immediate Past President,
Morrow County



JANA MULHERIN
Vice President,
Richland County



NATE ROSHON
Vice President,
Crawford County



BETH MYERS
Treasurer,
At-Large



JASON PAINLEY
Co-Treasurer,
At-Large



CATHERINE BROWNE
Secretary,
Wyandot County



KATHY A. DANIELS
Knox County
Representative



KRISTY TAYLOR
Marion County
Representative



MARILYN MILEY
Morrow County
Representative



MICHAEL HOWARD
At-Large
Representative



BECKY PLANK
Ashland County
Representative



CODY ALBERT
At-Large



DR. STRICKLAND
At-Large



JEROD THEM
At-Large

EX-OFFICIO MEMBERS

Diane Winger, Richland County
John Kastelic, Richland County
Marcia Rice, Advisory Council Chair

Billie Brandon, Richland County
Doug McLarnan, Knox County
Carol Michaels, Richland County
Mary Lou Wertman, Ashland County

2021 FOUNDATION BOARD



TAMMI WOLFE
Chair



DUANA PATTON
CEO/President



AMBER WERTMAN
Vice Chair



BRIAN SCHMIDT
Vice Chair



RANDY HARVEY
Treasurer



BECKY PLANK
Ashland



DOUG THEAKER
Richland



CODY ALBERT
Richland



DAVE DANIELS
Knox



MIKE PORTER
Morrow



SHERRI HILL-CHRISTIE
Richland



JOHN KASTELIC
Richland



JIM HAIRSTON
Chief Operating
Officer



Who we help

The Ohio District 5 Area Agency on Aging, Inc. (AAA5) is a nonprofit agency that serves Ashland, Crawford, Huron, Knox, Marion, Morrow, Richland, Seneca, and Wyandot Counties. We have programs for all ages and income levels; however, we specialize in services and programs for older adults and anyone with disabilities.

For nearly 45 years, we have served North Central Ohio with the same goal in mind: to help older adults and individuals with disabilities live safely and independently in their homes for as long as possible. We manage programs that provide in-home help and can connect you and your loved ones to various community-based services.

Additionally, the AAA5 and develops programs for the people we serve, and we advocate for older adults at the local, state, and national levels. We also partner with organizations and agencies in our service area to provide options and answers to those who seek them.



9
COUNTIES

How we help

The Area Agency on Aging is the starting point for locating local services to help you remain **independent**.

Start with our team of navigators to connect you to resources, services, and programs*.

[Request Assistance](#)



CAREGIVER SUPPORT



WELLNESS PROGRAMS



HOME MODIFICATION



HOME DELIVERED
& CONGREGATE MEALS



HOMEMAKER SERVICES



PERSONAL CARE SERVICES



PRESCRIPTION DRUG ASSISTANCE



BENEFITS ENROLLMENT



ENERGY ASSISTANCE PROGRAMS



GRANDPARENTS RAISING
GRANDCHILDREN



LONG TERM SERVICES
& SUPPORTS



UNDER AGE 60 SUPPORT
THROUGH
OHIO HOME CARE WAIVER

*These and additional services and programs may be available to individuals who meet eligibility requirements

Services are funded in part by local, state, and federal funds including but not limited to Older Americans Act administered by the Ohio Department of Aging and/or Richland County Senior Services Levy.

The impact we make



We strive to be the **starting point** and the connector to programs and services that will help individuals remain safe and independent in their homes and communities. *This is supportive of our MISSION.*

Our impact starts with an individual connection to the consumer, and our process to help is a well-oiled machine. Individuals may **walk-in, call**, get a referral, or even contact us through our website and Facebook page. Our incredible team of Navigators will start the individual on their unique path. During the initial phases of helping individuals, a professional **assessment** of health needs to explore and determine care options is completed. Options include but are not limited to long-term services and supports, care coordination, caregiver support program, PASSPORT, Assisted Living Program, Information and Referral to community services and resources, Ohio Home Care Waiver, and Specialized Recovery Services.

In addition to these programs, we have had the opportunity to be innovative in how we deliver some services. Supported by Federal and local grants, several additional individuals received help with food securities through our **Grab and Go Meals** and Home Delivered Meals.

47,470

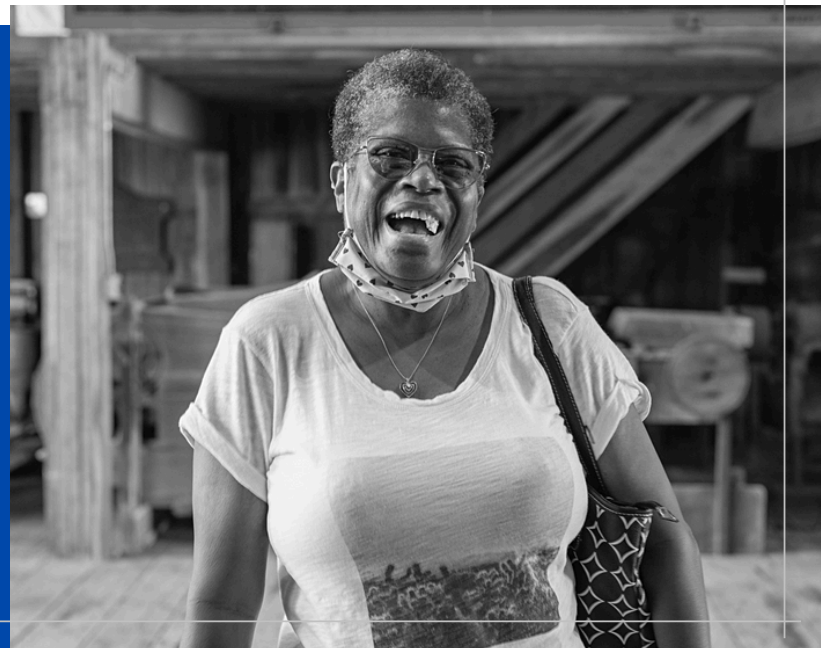
walk-ins and phone calls

5,387

Assessments

25,355

Grab and Go Meals



the *Why* of our work

How we do *anything* is how we do

EVERYTHING

MISSION

The Ohio District 5 Area Agency on Aging, Inc. provides leadership, collaboration, coordination and services to older adults, people with disabilities, their caregivers & resource networks that support individual choice, independence, and dignity.



VISION

The Ohio District 5 Area Agency on Aging, Inc. will be a leader in long-term care systems and the preferred organization in providing advice and services which enhance the independence, dignity, and quality of life of older adults, individuals with disabilities, and their caregivers.

The Why of our work...

“ —

My why is that I can **make a difference** to the individuals within our community every day. I work with older individuals who are vulnerable and, a lot of times, lack a good support system. By empowering my individuals and providing them with guidance and resources, I can embody the values of equity, dignity, and respect while also making a difference, one individual at a time.

- Casey

“

My why is that I love being able to help the most vulnerable and greatest population, the elderly. We help them **stay safe and healthy** in the setting they choose, and we get to hear some **great life stories** along the way.

- Danielle

”

“

My why is educating the seniors in the community about the programs they could be eligible for and **treating each individual with compassion**. I have it in my heart to go over and beyond to help them as if they were a relative of mine

- Leslie

“

My WHY is so that aging individuals can live vibrant, full lives and be treated with the **DIGNITY AND RESPECT** they deserve.

- Michelle

“

My Why is to make a difference in the aging population's life, for all of the sacrifices they have made for my generation.

TO GIVE BACK.

- Anonymous

”

“

As a nurse I enjoy it when I get to be an advocate. My why is, as a Case Manager with Area Agency on Aging, I get an opportunity to be an advocate every day. This is extremely rewarding. It is a great feeling knowing that with my help many people can live their lives out safely in their own homes.

- Heidi

”



ADDRESSING SENIOR HOUSING CHALLENGES

The need for senior housing is a national crisis. Affordable and accessible housing is part of our development objectives as it fosters our mission.

What we do at the Agency will support a resilient and future-forward vision for the senior living industry. Expanding the supply of aging-friendly housing options, home repairs and modifications, accessible residential design and community planning, and improving the links between housing and healthcare, among other strategies, can help seniors age safely, comfortably, and affordably in their homes and communities.

The Agency understands that unique partnerships are needed to combat this crisis. We are proud of the collaboration with Richland County Land Bank, Mansfield Metropolitan Housing Authority, City of Mansfield, Mechanics Bank, Richland County Foundation, Appleseed Builders, and Praxia Partners. Together, we are developing 12 affordable housing units for older adults on Ohio Street in Richland County, planned for occupancy in 2023.

Sustainable and
age-friendly
Communities

We are working hard to enhance the quality of life and enable older adults to continue to live and prosper independently and in their communities.

COMMUNITY CARE SERVICES

a framework for a workforce solution

With the shortage of home health care providers, due to a myriad of reasons, the Community Care Services Program was established in 2021, hiring State Tested Nurses Aides (STNAs) as Community Care Specialists.



Supervised by a Registered Nurse (RN), the Community Care Specialist experiences a hybrid work environment. They obtain in-office skills, leadership development, and mentorship while providing their client's in-home personal care and homemaker services. They provide in-home personal care and homemaker services to those clients unable to be served by our provider network.

24

individuals enrolled



This endeavor helps both the client and the team member. Our team member receives a meaningful experience while providing timely in-home care to individuals most in need. We are grateful that these services were made possible through the Richland County Senior Services Levy, and we anticipate growth in this program.

“ —

As an RN for the Community Care Services, the Richland County Senior Services Levy allows me to be a small part of a great team of professionals at AAA that are assisting individuals so they may remain in their homes for as long as possible.

- Mary Heflin, RN

COMMUNITY HEALTH WORKERS

Improving health and social outcomes

In 2021, the Agency executed a contract with the Community Health Access Project (CHAP HUB), allowing our Service Coordinators to become Certified Community Health Workers through the Ohio Board of Nursing.

The partnership with CHAP HUB has also allowed the Agency to collect and track data on client outcomes. In 2022, the Agency plans to certify additional staff in client-facing positions to CHWs.

The goal of a Community Health Worker (CHW) is to improve health and social equity. CHWs can work with individuals to identify individually modifiable risk factors (medical, social, and behavioral health needs) and address those risk factors by capitalizing on the strong, trusting relationships CHWs develop over time with the individuals and families they serve. Many individually modifiable risk factors hinge on changes in individual behavior like nutrition, education, parenting, or compliance with medical care.

CHWs who regularly visit clients in their homes are in a unique role. Not only are CHWs there to support the coordination of care, but they are also there to coach and support individuals to learn new skills, get access to needed services, and make vital behavioral changes to improve their health and social determinants.

“ I used to do a lot on my own, but now I have a person like this to help me get the necessities for life. People don’t always take into account what will happen in life, so it’s nice to have someone figure it out for you. ”

- Ken N.



Hear from our CHW's

“ Helping people has always been a passion of mine, and a position like a community health worker is a major need in our community. Growing up, my family didn’t have a lot and didn’t realize the available help within our communities. If we would have had a Community Health Worker, our lives wouldn’t have been so harsh. I like to believe that every person I come in contact with will get the things they need without worry. Even if they need someone to talk to, I will listen and guide them to the resources they may need. ”

-Sarrah W., Service Coordinator and CHW



ADDRESSING SOCIAL ISOLATION



Restrictions to remain socially and physically distanced from neighbors, family, and friends exacerbated social isolation, especially among older adults. As a result, negative consequences such as elder abuse, depression, anxiety, and other medical risks occurred. Because of this, we implemented events to address the problem, especially for older adults with underlying health conditions.

250

personal connections

The drive-through **Senior Spring Extravaganza**, held at the Richland County Fairgrounds, gave the opportunity for older adults to socialize with one another while remaining safe from the comfort of their vehicles. Entertainment included a band, bingo, lunch, and prizes. It also allowed us to provide attendees with outreach, information, and resources.

The **Social Isolation Fund** was established to create activities and projects to promote community interaction. These funds allowed the Area Agency on Aging to mail craft and puzzle kits to homebound older adults during the pandemic. These at-home activities were able to support the cognitive and mental well-being of older adults. We look forward to additional events to promote social interaction.





In partnership with Ontario Stingel Elementary and the Ohio Highway Patrol, the Area Agency on Aging delivered **65 Sunshine Boxes** to Ontario Estates Senior Living during the pandemic. Stingel's Student Leadership group facilitated the donations from Ontario families. Donations included puzzles, socks, snacks, toiletries, cards, and letters from students. The Ohio Highway Patrol delivered the sunshine boxes and was welcomed by grateful residents. This collaboration between organizations helped connect our older adults with younger generations.

Service Coordination places an Area Agency on Aging team member in a housing community to help older adults and individuals with disabilities gain access to services and programs. They aim to promote healthy lifestyles and wellness, make referrals, and offer information. As a result of the pandemic, several residents felt isolated and distanced from the community. Our Service Coordinators planned and facilitated several activities at our locations (Woods, Union Lofts, Faith Communities, and Canton Towers). Residents enjoyed crafts, bingo, and games while socializing with one another. These activities provided cognitive benefits and a sense of purpose.



“Building friendships through social activities while preventing isolation amongst older adults during the pandemic was a priority. Strong connections are the key to collaborative communities.

-Nicole W



274

CAREGIVER CARE PACKAGES

Caregivers are the backbone of families and communities. The pandemic heightened many of their challenges with caring for loved ones. The goal in 2021 was to recognize their value and to provide them with tools and resources. We mailed **274** caregivers to show our appreciation and support.

Blankets, fanny packs, journals, and coffee mugs are everyday items that make a big difference to our caregivers. In addition to the care packages, resources and outreach were accessible via our front door, phone, Facebook, website, county fairs, and Advisory Council meetings.

ADDRESSING FOOD INSECURITY

More than a Meal

The pandemic-related food insecurity among older adults gave way to harmful physical, nutritional, and emotional effects. We found ways to address food insecurities while connecting our older adults with their communities.

Our innovative approach transpired new and creative ways to make nutritious food accessible. In 2021, many established programs expanded and continued with the support of CARES ACT Funds and a Richland County Community Block Grant. The two funding sources allowed us to continue our partnership with V&M Family Restaurants to provide older adults in Richland County with home-delivered meals. In partnership with Seneca County Commission on Aging, the Grab 'n Go Meal program continued throughout the year, providing older adults with weekly nutritious meals.



Watch our
Mission Moments

SENIOR FARMERS MARKET NUTRITION PROGRAM

The Senior Farmers' Market Nutrition Program (SFMNP) continued to expand in 2021 and served as a connection between the community, local farmers, and income-eligible older adults. This program provided fresh fruits and vegetables in Knox, Richland, and Seneca counties.

INCREASE IN SFMNP
CONSUMERS FROM
PREVIOUS YEAR

33%

ADULT PROTECTIVE SERVICES



The Area Agency on Aging currently administers Adult Protective Services (APS) in Knox, Crawford, Marion, and Wyandot counties. APS has witnessed the residual and lasting effects of COVID. Social isolation was intensified during the pandemic, which heightened domestic abuse and neglect. The supplemental funding plans for APS were approved by the Ohio Department of Jobs and Family Services in 4 counties (Knox, Crawford, Marion, and Wyandot). The grant was used to enhance and improve APS in response to the pandemic. This impact was priceless; it enabled quicker responses to cases and supported those experiencing abuse, neglect, and exploitation.

ELDER FRAUD AND FINANCIAL EXPLOITATION EDUCATION

Unfortunately, social isolation was not the only thing that hurt older adults. Elder fraud and financial exploitation continue to be at an all-time high. Although the information is prevalent, it is not always straightforward or accurate. It was imperative to share information from trustworthy sources. On November 19th, the Area Agency on Aging, in collaboration with Crawford County Job and Family Services, hosted a community event with speakers from the Ohio Attorney General's office and Adult Protective Services.



Marion County Adult Protective Services worker, Sarah Eicher, accepted a proclamation from the Marion County Commissioners declaring June 15th Elder Abuse Awareness Day in Marion County. Marion County Job and Family Services, in partnership with Ohio District 5 Area Agency on Aging, Inc., work together to advocate and increase awareness to fight elder abuse within the community.

VIRTUAL EDUCATION AND TRAINING

Wellness classes (Matter of Balance, Chronic Disease Management, Diabetes Empowerment, and Diabetes management) are free workshops for older adults and caregivers across our nine counties. These in-person classes were put on hold during 2020. In 2021, we had the opportunity to use technology to engage with older adults and teach them valuable skills to keep them healthy and independent in their homes and communities. The virtual Matter of Balance classes were conducted by a certified coach and empowered attendees to incorporate physical, nutritional, and social dimensions into their lives.



VIRTUAL wellness



accessible

ACCURATE INFORMATION

In partnership with the Ohio Senior Health Information Program (OSHIIP*), the Area Agency on Aging hosted a free Medicare Part D Information Session. This seminar was held virtually and in person and provided attendees with accurate, unbiased information about Medicare and the Medicare Part D prescription drug benefits. Attendees gained a better understanding of Medicare. We were there to help navigate through Medicare's complexities and highlight the essential timeframe for Medicare open enrollment.

*OSHIIP is funded by a federal grant and by the state of Ohio. The Ohio Department of Insurance in Columbus administers the program.

EXCELLENCE IN SERVICE

Throughout the pandemic, we remained flexible and innovative. Our value proposition in long-term care has not been compromised. Our staff remained committed to providing and enhancing excellent service. Delivering customer service starts with our team.

OUR CULTURE

Providing excellent customer service begins with our team. We invest in our staff by providing training, leadership, and mentorship opportunities. We are building the capacity of leaders within the agency through our Leadership Academy, Continuing Education and certification classes, and a robust schedule of leadership programming.

98% *of employees feel they contribute to the mission and vision*



EXPANDED PROGRAMMING

Before the pandemic, the Hawkins Corner Meal Site served 35 individuals during the weekly congregate meal program. The Grab 'n Go Meal program was an opportunity to reach out to older adults in our communities who needed meals. The Area Agency on Aging enrolled over 300 individuals through the Grab 'n Go Program. With a forward-thinking mindset and desire to continue the momentum in our expanded programming, we have planned to renovate a portion of our facilities for additional capacity to serve the increased need. The "Warehouse at Hawkins Corner" will be the site of Agency events, including wellness classes, congregate meals, kinship events, and technology classes.

ENHANCED PROCESS

The award of the highly competitive Benefits Enrollment Center national grant will give the Agency the tools and resources to enhance the enrollment process for benefits such as Medicare, SNAP, HEAP, Medicare Savings Program, and Extra Help. Specifically, we can help low-income Medicare beneficiaries enroll in additional benefits they may be missing out on. Community partners were also trained to refer at-need individuals to the Area Agency on Aging.

VACCINE CLINIC

In partnership with the Ohio Department of Aging, The Ohio National Guard, and Third Street Family Health Services, we launched a mass COVID-19 Vaccine Clinic in April 2021. This partnership was critical to ensure equity and access to Ohioans who might not otherwise have a chance to get vaccinated and aimed to remove barriers related to transportation, location, mobility, or access to care and education. 400 COVID-19 vaccines were administered at two clinics at Hawkins Corner.



RICHLAND COUNTY SENIOR SERVICES LEVY

The Ohio District 5 Area Agency on Aging, Inc. (AAA5) administers the programs funded by the Richland County Senior Services Levy*. These local levy dollars leverage federal funds that require the local match. The designated purpose of the Levy is to fund programs and services that enhance the well-being of older adults. The Richland County Senior Services Levy has been administered by the AAA5 since 2008.

RICHLAND ACADEMY ART CLASSES FOR SENIORS

The Richland Academy of the Arts classes for older adults within Richland County are sponsored by the Agency and funded in part by the Levy and Older Americans Act Title III B administered by the Ohio Department of Aging. The funds are made available to Richland Academy of the Arts to support the social needs of Richland County Seniors. Examples include, but are not limited to, guitar/ukulele class, keyboarding, dance class, Senior Stretch, and art classes. This partnership and these programs focus on decreasing the impacts of social isolation.

CHORE

The Chore service is available to eligible Richland County Seniors who require support with one-time tasks including, but not limited to, deep cleaning, washing windows, cleaning up debris from a storm, assisting with packing boxes to move, and even bed bug removal.



EMERGENCY MANAGEMENT SYSTEM

In partnership with local fire departments throughout Richland County, referrals are made to the Area Agency on Aging for consumers aged 60 and older. Fire Departments can make referrals for individuals who may benefit from Area Agency on Aging assistance. Based on needs, individuals can receive a phone call or an in-person visit to determine the resources needed to remain safe and independent in their homes. Most individuals are enrolled in a 90-day program.

NORTH END COMMUNITY IMPROVEMENT COLLABORATIVE (NECIC)

The levy helped support the Grab and Go Meals, Activity Kits, Wellness Kits, Holiday activities, luncheons, and field trips. This partnership helped reduce social isolation and strengthened community connections.

HOME DELIVERED MEALS

Home-delivered meals offer many homebound older adults a sense of connection to the outside community, and it improves the nutrition of homebound older adults.

**Additional services may also be supported by levy funds, including but not limited to information and referral, and navigation to other community-based resources.*

enhancing the lives of seniors

“
Everyday items that some may take for granted are life-changing for others. Providing a vacuum or an air conditioner unit could help them remain safe, independent, and healthy in their community and homes.
”
-Diane

HELPING ELDERLY MEET ESSENTIAL NEEDS (HEMEN)

The intent of HEMEN is to provide individuals with an essential item needed to assist them in remaining safe and independent in the home and community. These items are often not covered by other funding sources or programs.

EMERGENCY RESPONSE SYSTEM

One of the goals of the levy program's redesign was to provide timely, short-term intervention and services to individuals who were recently discharged from a hospital, had a change in their health condition, or had changes in their formal/informal support systems. In partnership with Schmidt Security Pro, a mutual goal was established: to help keep vulnerable individuals in their homes through timely Emergency Response System (ERS) installation, ongoing client monitoring, and a proactive approach to transitions of care at the end of the 60-day service. Approximately 170 individuals have been referred and benefited from these short-term ERS services.

CITY OF SHELBY TRANSPORTATION

Transportation is essential for maintaining independence and health. Levy funds were used to provide transportation for Shelby, Ohio, residents aged 60 and over for medical and non-medical trips within Shelby. Trips to the hospital, doctor's office, pharmacy, grocery store, and senior center improved their quality of life and helped the residents maintain their independence in the community.

COMMUNITY CARE SPECIALIST PROGRAM

The purpose of this program is to serve vulnerable seniors with short-term (less than 60 days) personal care and homemaker services when the existing provider network cannot meet those service needs.

HOME REPAIR AND HOME MODIFICATION

The levy supported the home repair and modification programs, enabling older adults to age in place within their community. These services helped repair ramps, handrails, hot water tanks, furnaces, and modified doorways.



REWARDS RECOGNITION

In 2021 The Ohio District 5 Area Agency on Aging, Inc. was recognized at the State and National level for the impact and contributions made in the aging network.



The National Association of Social Workers Ohio Chapter - Region 8 *Agency of the Year*

The Ohio District 5 Area Agency on Aging, Inc. was recognized for our contributions as outstanding social workers and community leaders who reflect the values and ethics important to the social work profession.

USAging Innovation and Achievement Award

USAging selected the Ohio District 5 Area Agency on Aging, Inc. as a recipient of the 2021 USAging Aging Innovations Award. The program, "Repurposing Vacant City Lots to Affordable Housing," was selected as an awardee in the Housing category of the Innovation Award.

Benefits Enrollment Grant

The Ohio District 5 Area Agency on Aging, Inc. was awarded a competitive grant from the National Council on Aging, which allowed us to become a Benefits Enrollment Center. This grant will support the efforts to enhance and improve the processes we are currently and have been known for. Specifically, we can help low-income Medicare beneficiaries enroll in additional benefits such as Home Energy Assistance Program (HEAP), Supplemental Nutrition Assistance Program (SNAP), Medicaid, Medicare Savings Program, and Extra Help. Community partners were also trained to refer at-need individuals to the AAA5. This was another opportunity to help isolated, low-income adults aged 60 and over and individuals with disabilities.

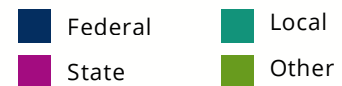
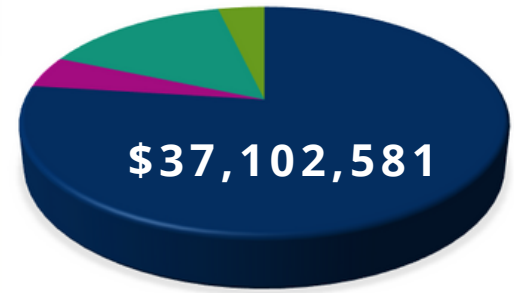
2021 STATEMENT OF ACTIVITIES

REVENUE:

AUDITED 2021:

Federal*	\$	28,573,872
State	\$	1,672,889
Local	\$	5,491,156
Other	\$	1,364,664
TOTAL REVENUE	\$	37,102,581

2021 REVENUE:

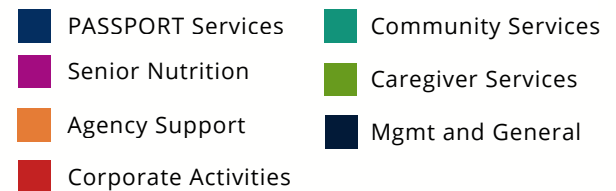
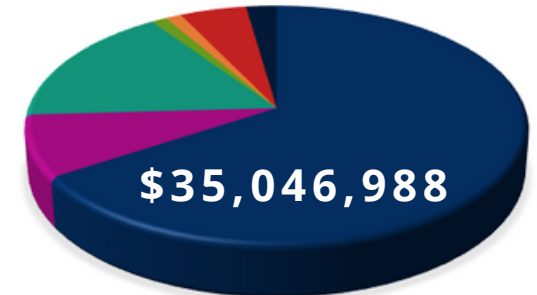


EXPENSES:

AUDITED 2021:

PASSPORT Services	\$	23,048,510
Senior Nutrition	\$	2,927,279
Community Services	\$	5,732,627
Caregiver Services	\$	404,795
Agency Support	\$	411,772
Corporate Activities	\$	1,729,232
Management and General	\$	792,773
TOTAL PROGRAM EXPENSES	\$	35,046,988

2021 EXPENSES:



NON-OPERATING REVENUES AND EXPENSES:

AUDITED 2021:

Interest Income	\$	7,102
Change in Net Assets	\$	2,055,593
Net Assets - Beginning of YR	\$	9,030,803
NET ASSETS - End of YR	\$	11,086,396

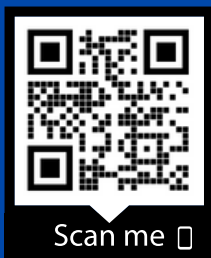
A SPECIAL THANK YOU

WE ARE A COMMUNITY.

Our older generations will leave a legacy of goodwill, perseverance, and being pioneers of impactful change. In turn, the younger generation will continue to build a sustainable and age-friendly future to support the aging population. This work could not be done without the support of our network. We are grateful for the donors, stewards, our staff, board members, volunteers, and community partners. They have given their time, talents, and financial support. **WE THANK YOU.**



Start with us. Grow with us. Age with us.



Scan me 



2131 PARK AVENUE WEST
ONTARIO, OH 44906



419.524.4144



www.aaa5ohio.org



facebook.com/aaa5ohio

Ashland, Crawford, Huron, Knox, Marion, Morrow, Richland, Seneca, and Wyandot Counties