



ANNUAL REPORT 2016

OHIO DISTRICT 5 AREA AGENCY ON AGING, INC.



DEAR FRIENDS AND SUPPORTERS,

Looking back at 2016 makes me proud of the many things the Ohio District 5 Area Agency on Aging, Inc. has accomplished.

In 2016, we updated the Agency's mission and vision statements to reflect our dedication to independence and enhanced quality of life for older adults.

I would like to introduce you to Ashland County's Outstanding Senior Citizen awardee for 2016, "Cupcake." Her given name is Eleanor Knupke, but she is Cupcake to all who know and love her.

Cupcake was born in 1924: if you did the math correctly she is 92 years old and 92 never looked so good.

She found a love of writing poetry at an early age and her first poem titled "This is America" was published while she was in the 11th grade.

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Cupcake continues to write poetry. Her dream of having a book published has come true and she is working on her second book, "Life at the Manor." Cupcake says, "Life is great at 92!"

As the Baby Boom generation continues to age, the Area Agency is positioned to provide leadership, collaboration, coordination and services to meet their needs.

The Area Agency board members and staff are constantly looking for innovative ways to move us to a future state that will encompass the ever-changing needs of the adults that come through our door.

We look forward to another year of conquering distinctive challenges, generating innovative solutions, and creating a bright future for our individuals in 2016 and beyond.

A handwritten signature in black ink, appearing to read "Duana Patton".

DUANA PATTON

Chief Executive Officer

Ohio District 5 Area Agency on Aging, Inc.

NEW IN 2016

Renewed commitment to culture and service



COURTESY
CUSTOMER SERVICE
SAFETY
EFFICIENCY

Four Keys to Excellence

This year, the Area Agency on Aging rededicated itself to focusing on consumer-centered care and service. This largely due to the debut of the Four Keys to Excellence, a philosophy created to keep safety, customer service, efficiency, and courtesy as top priority.



The Four Keys to Excellence were added the Agency's wall in early 2016.

Updated Mission and Vision Statements

Vision

The Ohio District 5 Area Agency on Aging, Inc. will be a leader in long term care systems and the preferred organization in providing advice and services which enhance the independence, dignity, and quality of life of older adults, individuals with disabilities and their caregivers.

Mission

The Ohio District 5 Area Agency on Aging, Inc. provides leadership, collaboration, coordination and services to older adults, people with disabilities, their caregivers & resource networks that support individual choice, independence and dignity.

MANSFIELD CEMETERY HONOR GROUNDS PROJECT



The Veterans Honor Grounds is a place reserved specifically for Veterans and their spouses in the Mansfield Cemetery; however, time had taken its toll on the grounds, leaving the space in desperate need of renovation.

Recognizing this need, the Richland County Veterans Services Commission organized a restoration project for the Veterans Honor Grounds. The Commission hired VETS USA, a contracting group that is responsible for the graves and gravestones in Arlington Cemetery, and with help from the Area Agency on Aging, local businesses, and community volunteers, successfully replaced and realigned all 467 of the Veterans' headstones and flag holders in just over four months.



Before

After





"I have always believed that life was one adjustment after another." - Sharry Price



Sharry Price

Sharry Price applied to Hawkins Market before the doors had even opened. She started as a cashier and quickly worked her way up to the office.

During her 20-year career at Hawkins Market, she watched the "young kids" that started working at the grocery store grow up and get married and she helped build a relationship with the customers who loved Hawkins Market as much as she did.

"Time just flew," she said.

After Hawkins Market closed, Sharry worked seven more years in Galion before retiring at age 72. Now that she's retired, she finds herself drawn to Hawkins Market once again, for a different reason: the services provided by the Area Agency on Aging.

"I've always been independent, I've always been the person that takes care of everybody," she said. "I can see where the facility that is here now is going to help me in the future. My husband has diabetes, I'm starting to have a few problems myself."

Sharry, who serves as a caregiver for some of her neighbors, has noticed some of the challenges older adults face as they age.

"I have always believed that life was one adjustment after another," she said. "Change is hard for us people at our age. We've always been so productive and now we have to start slowing down. We forget things, we're not able to drive, some of us may not have family. And it's a chore for them to do everyday duties sometimes."

Sharry believes the Area Agency on Aging can provide the services and resources to help older adults who are struggling with the transition.

I think there is a lot of education in this building," she said. "If anybody has the opportunity to use them, I think it would be great."



Pictured above: Sharry Price with former Hawkins Market Employees at their reunion.

COMMUNITY CONNECTIONS

Senior Volunteers

Randy is a coach for Stanford University Chronic Disease Self-Management Program and Diabetic Self-Management Program. Randy has the ability to connect with a class. Randy's favorite saying is "motion is lotion, rest is rust." Randy volunteers for the Agency each year at the Minority Health Fair. Randy's knowledge and experience has made a positive impact on adults that are living with a chronic condition.



Socks for Seniors

The 2016 holiday season was a little warmer thanks to the students in the Lexington High School Leo Club. Senior Chesney Smith suggested using Socks for Seniors as one of the LEO Club's service projects, and challenged her classmates to donate as many socks as possible during the week before Christmas break. With the prize of Christmas cookies and hot cocoa offered to the winning homeroom, the Lexington High School students collected 822 pairs of socks for local seniors.



New beginnings

After leaving her home and moving into a smaller apartment, 77-year-old Helen found herself praying for an opportunity to meet new people and have new experiences.

"Well, I was bored and didn't have nothing to do," she said. "I sat there in my apartment and I said, 'Lord, show me way that I can get out of the apartment and meet new people.'"

After learning about the Area Agency at a presentation in her apartment building, she signed up for services and has now rediscovered freedom through transportation and PASSPORT. She has also made new friends through the Agency, and she sees many of them weekly at the Hawkins Meal Site. "Oh, I love it. I love everybody," she said. "They treat me like I want to be treated."



YEAR IN REVIEW



Statement of Activities—Year Ended December 31, 2016

REVENUE:

Grant Revenue	37,173,951
Project Income/Client Co-pay	689,291
Local Income	1,506,052
Tax Levy	1,940,680
Other Income	158,091
Total Revenue	\$41,468,065

EXPENSES:

Program Expenses:	
PASSPORT services	32,618,178
Senior nutrition	2,515,202
Community services	5,122,862
Caregiver services	384,311
Agency support	384,667
Corporate activities	654,882
Total Program Activities	\$41,680,102
Management and General	642,712
Total Expenses	\$42,322,814

NON-OPERATING REVENUES AND EXPENSE:

Interest Income	4,306
Change in Net Assets	(850,443)
Net Assets-Beginning of Year	4,135,192
Net Assets End of Year	\$3,284,749

The Ohio District 5 Area Agency on Aging, Inc., located at 2131 Park Avenue West in Ontario, provides leadership, collaboration, coordination and services to older adults, people with disabilities, their caregivers & resource networks that support individual choice, independence and dignity.