

AAA Communication RE PNM Provider Certification

AAA site Directors, IT Managers, and IT Leads

What is Happening:

ODA Providers are currently unable to complete a provider certification request within ODM's newly launched PNM system.

When:

Started Monday, October 3rd at approximately 7:00 AM.

What do you need to do:

ISD continues to work the issue and will provide an update once resolved. The goal is that Providers who received an error message when submitting their application will not need to re-enter information into PNM once the issue is resolved. If Providers have questions, please reach out to the PNM Integrated Help Desk at 800-686-1516 or IHD@medicaid.ohio.gov